



HF Markets (SV) Ltd

Address:

Suite 305, Griffith Corporate Centre
P.O. Box 1510, Beachmont
Kingstown
St. Vincent and the Grenadines

T: +44-2033185978
F: +44-2033188569
E: support@hotforex.com
W: www.hotforex.com

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HF Markets (SV) Ltd

TRADING AND EXECUTION RISKS

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1. Introduction

- 1.1 HF Markets (SV) Ltd (hereinafter referred to as the “Company”), is incorporated under the laws of Saint Vincent and the Grenadines with Registration 22747 IBC 2015 having its registered office at Suite 305, Griffith Corporate Centre, P.O. Box 1510, Beachmont, Kingstown, Saint Vincent and the Grenadines. The Company is authorised as an International Business Company under the International Business Companies (Amendment and Consolidation) Act, Chapter 149 of the Revised Laws of Saint Vincent and Grenadines, 2009 (herein the “Law”).
- 1.2 The objects of the Company are all subject matters not forbidden by International Business Companies (Amendment and Consolidation) Act, Chapter 149 of the Revised Laws of Saint Vincent and the Grenadines, 2009, in particular but not exclusively all commercial, financial, lending, borrowing, trading, service activities and the participation in other enterprises as well as to provide brokerage, training and managed account services in currencies, commodities, indexes, CFDs and leveraged financial instruments.

2. Slippage

- 2.1 The Company aims to provide its Clients with the best pricing available at any time and to get all orders filled at the requested rate. However, there are times when, due to an increase in volatility or volume, orders may be subject to slippage. This most commonly occurs during fundamental news events and other Political or Market announcements.
- 2.2 The volatility of the market can and might create trading conditions where orders are difficult to execute at the requested rate, since the price might be many pips away due to the extreme market movement. Even though the trader is looking to execute at a specific price, the market might have moved significantly and the order would be filled at the next best price or the fair market value. Similarly, increased volume may also result in slippage if sufficient liquidity does not exist to execute all trades at the requested rate.

2.3 Furthermore, once a limit or stop order is triggered, it becomes an At Best market order, and there is no guarantee it will be filled at any particular given price. Therefore, limit or stop orders may also experience slippage depending on the market conditions.

3. Rejected Orders

3.1 Extreme Market volatility creates conditions that make it difficult to execute orders at the given price due to an extremely high volume of orders. By the time orders are able to be executed, the bid/ask price at which a counterparty is willing to take a position may be several pips away.

3.2 In cases where the liquidity pool is not large enough to fill a Market or Pending order, the order will be rejected until the order can be filled.

4. Offquotes

4.1 Offquotes may occur at times of extreme volatility and fast price movement. Offquotes occur because the price the trader wants to execute a trade has moved and the system cannot execute at that level. To avoid extreme cases of slippage an offquote may appear. This protects the trader from excessive slippage.

5. Trade Execution Delay

5.1 A delay in execution can happen for several reasons, such as technical issues with the trader's internet connection to the Company's servers, which may result in hanging orders. The Trading Station on a trader's computer may not be maintaining a constant connection with the Company's servers due to a lack of signal strength from a wireless or dialup connection. A disturbance in the connection path can sometimes interrupt the signal, and disable the Trading Station, which can cause delays in the transmission of data between the trader's Trading Station and the Company's server.

6. Grayed Out Pricing

6.1 The Company does not intentionally "gray out" prices; however, this is a condition that occurs when liquidity decreases, and liquidity providers that provide pricing to the Company are not actively making a market for particular currency pairs. At times, a severe increase in the difference of the spread may occur due to a loss of connectivity with a liquidity provider or due to an announcement that has a dramatic effect on the market that dries out liquidity. Such graying out of prices or increased spreads may result in margin calls on a trader's account.

7. Widened Spreads

7.1 The Company's aim is to provide traders with tight, competitive spreads; however, there may be instances when spreads widen beyond the typical spread. During news events spreads may widen substantially in order to compensate for the tremendous amount of volatility in the market. The widened spreads may only last a few seconds or as long as a few minutes.

7.2 The Company strongly encourages traders to use caution when trading around news events and economic announcements and always be aware of their account equity, usable margin and market exposure. Widened spreads can adversely affect all positions in an account.

8. Gapping

8.1 Sunday's opening prices might or might not be the same as Friday's closing prices. At times, the prices on the Sunday open are near where the prices were on the Friday close. At other times, there might be a significant difference between Friday's close and Sunday's open. The market may gap if there is a significant news announcement or an economic event changing how the market views the value of a currency. Traders holding positions or orders over the weekend should be fully comfortable with the potential of the market to gap. In the case of Pending orders, the limit or stop orders will be executed at the next available price after the gap.

9. Weekend Risk (Price Gap)

9.1 Traders who fear that the markets may be extremely volatile over the weekend, that gapping may occur, or that the potential for weekend risk is not appropriate for their trading style, may simply close out orders and positions ahead of the weekend.

10. Liquidity

10.1 Please be aware that during the first few hours after the open, the market tends to be thinner than usual until the Tokyo and London market sessions begin. These thinner markets may result in wider spreads, as there are fewer buyers and sellers. This is largely due to the fact that for the first few hours after the open, it is still the weekend in most of the world.

11. Margin Calls

11.1 The idea of margin trading is that your margin acts as a good faith deposit to secure the larger notional value of your position. Margin trading allows traders to hold a position much larger than their actual account value. The Company offers Leverage of up to 1:1000 depending on the account type. Obviously, trading on margin comes with risk, since high leverage may work against you as much as it works for you. If account equity falls below margin requirements, the Trading Station will trigger an order to close all open positions. When positions have been over-leveraged or trading losses are incurred to the point that insufficient equity exists to maintain current open positions, a margin call will result, and open positions must be liquidated.

11.2 Please keep in mind that when the account's useable margin reaches zero, all open positions are triggered to close. The margin-call process is entirely electronic, and there is no discretion on the Company's part as to the order in which trades are closed. Such discretion would require the Company to actively monitor positions and accounts.

- 11.3 Although the margin call feature is designed to close positions when account equity falls below the margin requirements, there may be instances when liquidity does not exist at the exact margin call rate. As a result, account equity can fall below margin requirements at the time orders are filled, even to the point where equity account becomes negative. This is especially true during market gaps or volatile periods. The Company will not hold traders responsible for deficit balances in this scenario, but clients should be aware that all funds on deposit in an account are subject to loss. The Company also recommends that traders use stop orders to limit downside risk instead of using a margin call as a final stop.
- 11.4 The Company strongly recommends that traders maintain the appropriate amount of margin in their accounts at all times. You may request to change your margin requirement/leverage, which is subject to approval by the Company. Margin requirements may be changed based on account size, simultaneous open positions, trading style, market conditions, and at the discretion of the Company.
- 11.5 Account equity can fall below margin requirements at the time orders are filled, even to the point where equity account becomes negative. This is especially true during market gaps or volatile periods. The Company will not hold traders responsible for deficit balances in this or any scenario, but clients should be aware that all funds on deposit in an account are subject to loss.

12. Chart Pricing vs. Prices Displayed on the Platform

- 12.1 It is important to make a distinction between indicative prices (displayed on charts) and executable prices (displayed on the Company's Metatrader Platform in the Market Watch Window). Indicative prices are usually very close to executable prices. Indicative prices only give an indication of where the market is. Only executable prices can be traded.

13. Differences in Pricing Between Brokers

- 13.1 Because the spot forex market is decentralized meaning it lacks a single central exchange where all transactions are conducted, each forex broker, may quote slightly different

prices. The small differences in prices are also due to the different spreads and commissions each broker charges.

14. Expert Advisor Trading (EA)

14.1 The Company allows trading via Expert advisors but does not offer support regarding their installation, implementation and proper functioning. This is due to the large number of EA's that are released which makes it impossible for the Company to support them. Therefore, any responsibility for proper functioning of an EA lies with the user of the EA. The Company does not accept liability for the misuse of any EA within the Company's MT4 Client Terminal. Please note that the Company follows a 'Market Execution' model so the user needs to ensure that the EA is compatible with that model.

15. Bonus Offerings

15.1 Clients should carefully read and understand the terms and conditions for every bonus offering provided by the Company. The responsibility of understanding the terms and conditions lies with the receiver of the bonus or bonuses.

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